WHO CAN APPLY

Anyone over 18+ is encouraged to apply. Priority is given to City of Ithaca residents. Please note that there is an income guideline for acceptance, and acceptance is not guaranteed.

Scan the QR code for direct access to the application.

Once your application has been received, an H.E.T.P employee will follow up with you with your best contact form.

PROGRAM PARTNERS:

City of Ithaca
Visit Ithaca
Way 2 Go
Ithaca Urban Renewal Agency
School of Hotel Administration & Statler Hotel at Cornell
Tompkins Community Action
Tompkins Workforce NY
United Way of Tompkins County
Alternatives Federal Credit Union

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CONTACT US

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Abdoulaye Diakhate
was an H.E.T.P Graduate and did his internship at the Statler Hotel as an Events Support Assistant

Paid Employment Training
No Experience Necessary
OVERVIEW

• H.E.T.P. is a program that offers wrap-around service. That means that though our focus is on employment, we understand that the obstacles you might face can significantly impact your ability to succeed. We will do our best to help eliminate those obstacles.

• With H.E.T.P., we will support you in fulfilling your dreams in the hospitality industry or administrative office work. You will leave with a comprehensive portfolio of certifications and on-the-job training, putting you in a competitive position for new job opportunities.

• You will receive six weeks of career training and certifications specific to your employment path. Also, you will spend up to 120 hours in a paid internship to gain experience and learn the details of operating in the profession you choose.

SUCCESS STORY

Enrolling in the HETP program at GIAC was the best decision I made as far as advancing my career skills. Even after graduating, HETP followed up with me, kept me informed on programs and events, and never doubted my path to prospering in whatever field I chose. I cannot reiterate enough how HETP became a constant source of help and knowledge.

With the help of HETP employees, the GIAC community, and United Way, I have successfully completed an online certification degree from eCornell. Now I can focus on financial goals and spend more time with family, and I will be moving into a brand-new apartment in December 2022! My future prospects are to complete a bachelor’s degree at SUNY Empire State College.

Thank you beyond words HETP!

2020 Graduate

PARTICIPANT SERVICES

• Individual Employment Coaching
• Paid Internship
• Resume Workshops
• Mock Interview Coaching
• Food/Beverage Certification
• Customer Service Training
• Computer Proficiency Classes
• Business Tours
• Etiquette Course
• Transferable Skills to Other Careers
• And more

Once programming is completed, support services are available to assist graduates in making flourishing transitions to their jobs and new future.

From haircuts to hired, we will be with you every step of the way.